



## Gift Certificate Policy

- Certificates must be redeemed by the expiry date.
- Certificates will be deemed void if notice of cancellation of a booking is not received at least 24 hours prior to the appointment time, or the holder of the certificate fails to arrive at the appointment.
- Gift certificates cannot be used to purchase other gift certificates and may not be redeemed for cash.
- Redemption of certificates are subject to availability
- Certificates are transferable and can be redeemed for Experiences, Cellar Door products or purchases in the Café & Restaurant.
- Dollar Value certificates are valid for 12 months from the date of purchase, Picnic Voucher are valid for 18 months from the date of purchase.
- Expired certificates hold no value.
- Certificates are not refundable.
- To redeem your certificate you must present it to Montalto at the time of your visit or purchase.