



**Gift Certificate Policy:**

1. Certificates must be redeemed by the expiry date.
2. Certificates will be deemed void if notice of cancellation of a booking is not received at least 24 hours prior to the appointment time, or the holder of the certificate fails to arrive at the appointment.
3. Certificates may not be redeemed for cash.
4. Certificates are transferable and can only be redeemed for Cellar Door products or purchases in the Café or Restaurant. They cannot be used to purchase another voucher.
5. Dollar Value & Restaurant experience certificates are valid for 12 months from the date of purchase, Picnic Voucher are valid for 18 months from the date of purchase.
6. Expired certificates hold no value.
7. Certificates are not refundable.
8. Montalto is not responsible for lost, stolen or expired vouchers.

**Delivery Methods**

**Free Freight** – On any gift pack or purchase over \$100, Australia wide (wine)

Goods are sent via Standard Shipping (Mon-Fri, 1-2 business days) with Australia Post unless the alternative selected;

- Express Delivery (next day delivery) \$4.50
- Print PDF Download (Immediate) Gift Vouchers Only

**PDF Certificates:**

Please ensure you check your JUNK mail if not received within 10 minutes of purchasing.

Please contact Montalto directly if still not received.